

*Hello Players,*

*At the conclusion of our major tournaments, PokerStars regularly reviews accounts to ensure that they played in accordance with our rules. As is our routine practice, PokerStars has investigated this account for possible use of prohibited software and we are confident that the tournament was not played by a bot, and that the gameplay decisions were made by a human being.*

*We have made that judgment based upon our bot-detection tools, which broadly include:*

*a) Scanning for prohibited third party software running in conjunction with the PokerStars client.*

*b) Collecting detailed information of how each player interacts with the PokerStars client on a fundamental technical level. This includes, but is not limited to:*

- the manner in which hardware and third party software is used to input actions*
- the usage of various client features*
- chat at the tables (or lack thereof)*

*c) Recording hand histories for analysis. This allows the review of aspects such as:*

- volume of games played*
- consistency in gameplay decisions*
- anomalies in gameplay decisions*
- presence of human errors*

*d) Maintaining detailed records of each player's sessions, including:*

- the start and end time of each session*
- the duration of each session*
- the number and duration of breaks in between sessions*

*e) Conducting real-time Turing tests during play, such as CAPTCHAs which prompt players to type in a random word, and other proprietary tests which are designed to be imperceptible to humans.*

*Currently, we don't have an explanation for why the player didn't join in discussions for a deal, and, in accordance with our normal reviews, our investigations will continue until we are comfortable with the activity on this account.*

*Sincerely,*

*Michael Josem*

*PokerStars Communications Team*